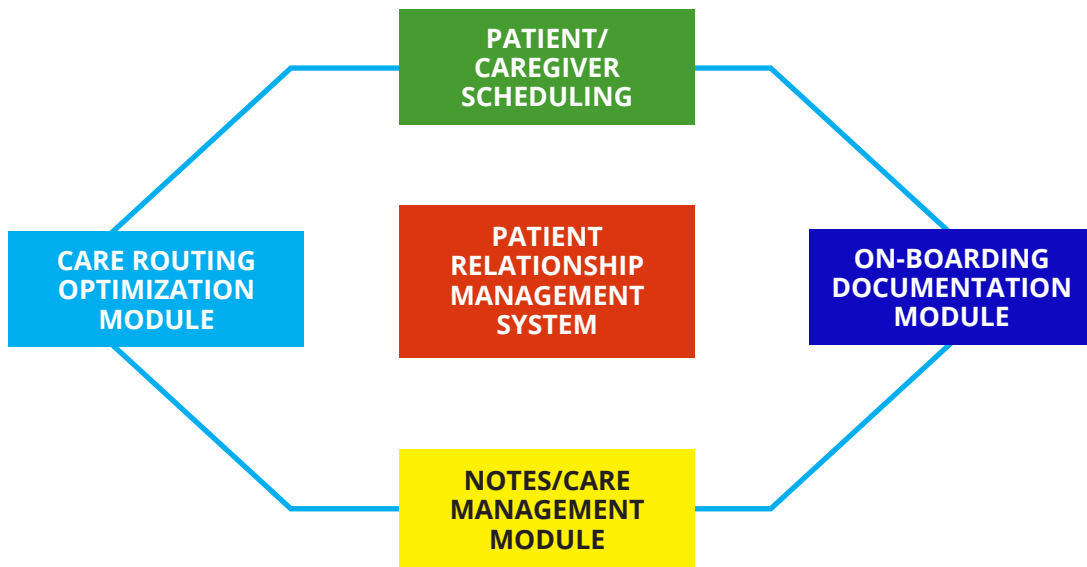


## The Home Healthcare Collaborative Patient Relationship Management (PRM) Solution!

Our Patient Relationship Management System is a fully integrated collaborative and participative platform in which various stakeholders like the **Patients, Care Providers** and **Administrators** can participate about all aspects of a Patient's care.



FEATURES	BENEFITS
<ul style="list-style-type: none"> <li>● Integrated Patient Relationship Management of all activity surrounding the patients care</li> <li>● Permissioned Based Access to clinical, administrative and revenue information all in one place</li> <li>● Evolving PRM based on your organizations specific needs</li> <li>● Collaborative sharing of information of ongoing care with patients</li> <li>● Caregiver Routing Optimization</li> <li>● HIPAA Compliant Cloud based solution accessible from any computer and or mobile device</li> </ul>	<ul style="list-style-type: none"> <li>● One cloud based solution covering management of patients, caregivers and care coordination reduces IT complexities and costs</li> <li>● Easily accessible Information sharing between caregivers, patients and administration drives improved results of patient care</li> <li>● Evolution of the PRM promotes continuity along with improvement of the processes your organization currently has in place</li> <li>● Automated Routing and mapping of caregivers daily visits to patients homes reduces planning and travel time as well as mileage expense</li> </ul>

## The Home Healthcare Collaborative Patient Relationship Management (PRM) Solution!

### PRM MODULES INCLUDE:

#### 1. PATIENT/CAREGIVER SCHEDULING MODULE

PRM engages with the first task – when you first get in touch with the patients, and then helps you schedule initial assessment – whether over the phone or in person at home.

As these assessments are done our PRM helps you keep a record of these assessments.

- Keeping a track of all the tele-calling activity
- Scheduling initial assessment
- Assessments Module
  - \* Initial patient assessment – Including telephone survey
  - \* Health risk assessment

#### 2. ON-BOARDING DOCUMENTATION MODULE

After the initial assessments are done and patients agree to accept and use your services, our PRM will prompt you to get the patient to sign documents required. Electronic versions of the signed documents can then be put into our PRM. These are documents like

- Agreements
- Disclosure documents and releases
- Past Medical history

#### 3. NOTES/CARE MANAGEMENT MODULE

On going care and progress notes capabilities of our PRM help you document care plans, ongoing care, progress being made, notes made by various stakeholders. Our PRM lets you collaborate with the patient through a simple Facebook type interface.

- On-going care plan – a plan of 'Patient Touches'
- Progress notes – Outcome of 'Patient Touches'
- Periodic progress and care plan review
- Interaction with Patient on their feedback, requests, notes, and inputs through a simple, easy to use, intuitive Facebook like interface.

#### 4. CARE ROUTING OPTIMIZATION MODULE

Caregivers routes between patients visits are automatically optimized saving both time and mileage expenses.

- Directions provided from Caregiver home to each patient visit
- Mapping of Caregiver Route
- Daily, Weekly and Monthly Caregiver mileage report documentation

For any queries please write to: [sales@coplusprm.com](mailto:sales@coplusprm.com)